

## **CANCELLATION REQUEST FORM**

## ALL CANCELLATIONS ARE FINAL. COVERAGE CANNOT BE REINSTATED FOR ANY REASON. SELLING DEALER IS REPONSIBLE FOR ALL REFUNDS.

Contract Number:					
Cancellation Date:			Contract Date:		
Year & Model:		VIN:			
PROGRAM:					
□ ALLOY WHE	EL	□ ANTI-THEFT	DENT & DING	🗆 ENVI	IRONMENTAL
□ KEY REPLAC	EMENT	□ TIRE & WHEEL	□ VANTAGE PROTECTIO	N 🗆 WINI	DSHIELD
REASON FOR C	ANCELL	ATION:			
Customer Req	uest	□ Voided Sale	□ Repossession [	☐ Total Los	SS
Contract Payo	ff	□ Trade	□ Other:		
Dealer/Lessor Nan	ne:			_	
Buyer/Lessee Name:		Address:			
City:		State:	Zip:	Phone: (	)
Buyer/Lessee Signature		Date	Dealer/Lessor Signature		Date
program in accordance	with the cano s, LP of any a	cellation terms and conditions and all financial responsibility	l understand this termination policy: 1 h 5. I understand I relinquish all rights and y regarding this agreement. All cancella	d provisions and	l release Vantage
INSTRUCTIONS:	1. Complete all information. (Incomplete forms will be returned unprocessed).				
	2. Copy of warranty contract and/or warranty card must be attached for cancellation.				
	3. Include all support documentation for payoff, refinancing, voided sale, trade, repossession, etc.				
	4. Send to:				

Vantage Administration Services, LP Attn: Cancellations Department 8834 N.Capital of Texas Hwy. Suite 250 Austin, TX 78759 Fax to: (512) 259-5219, Attn: Cancellations

Email to: admin@roadvantage.com, Attn: Cancellations

5. Allow three to four weeks for processing.

-or-

-or-

## **CANCELLATION PROCEDURES**

A cancellation request must be received in our office within 30 days of the requested cancellation date to be processed without penalty. All incomplete requests, missing information or support documentation, will be returned unprocessed and will delay refund. All cancellation requests should be sent from the dealer and will be processed in order by date received. All refunds are sent to the dealership unless the dealership is out of business.

Cancellation quotes are strongly recommended prior to sending in a cancellation request. Please use the Cancellation Quote generator for the contract at <u>https://www.scsautoexpress.com/scs.dap.rvt/</u> or call (855) 955-ROAD (7623) to obtain a cancellation quote.

## All cancellation requests require the following:

- 1. A legible enrollment form (contract) with the enrollment price, the terms in months, and the contract number.
- 2. A completed cancellation request form.
- 3. A statement of reason for cancellation due to one of the following:

<u>**Customer Request</u>**: We must have the customer's signature or a letter from the customer requesting cancellation. The signed document can be a cancellation request form sent with the request.</u>

**<u>Contract Payoff</u>**: A copy of the payoff letter issued by the lienholder to the customer, indicating that the account has been paid in full, must be provided.

<u>Total Loss</u>: Any document from the primary insurance company or lien holder stating total loss, or customer signature.

**Repossession**: A copy of the repossession letter from the lien holder is required

Vehicle Trade: An odometer statement or a cancellation request signed by the customer.

**Voided Sale**: A voided contract may be mailed or faxed with "VOID" written on the contract. We will void the contract and issue a full refund as long as the request is received within 30 days of the contract state date.

Send all correspondence to:

Vantage Administration Services, LP 8834 N. Capital of Texas Hwy. Suite 250 Austin, TX 78759 Toll Free: (855) 955-ROAD (7623) Fax: (512) 259-5219, Attn: Cancellations Email: admin@roadvantage.com, Attn: Cancellations